

25th World Scout Jamboree Australian Contingent Newsletter 5

luly 2023



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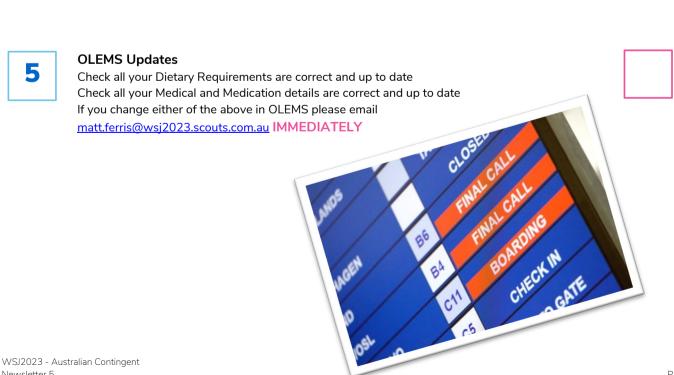




For YOUR Immediate Action!

We know you're all busy, so we've created your very own TO DO list to make sure you have everything ticked off. Print it out and stick it on the fridge or in a place where you can see it easily.

1	Print out this newsletter and show it to your family Don't miss the little details. Re-read all the other newsletters now!	Complete
2	Check your Flights and Airport Check In Time Flights have now been uploaded onto the Travel Details page. Check your flights now to ensure your departure and arrival points in Australia and what time your flight leaves. Check the Transport Update on page 6 to see when you MUST arrive, this is probably much earlier than you think!	
3	Label ALL your gear Make sure everything you take with you has been labelled (see page 3 for details) This way it will find its way back to you, when you can't find it!!	
4	Log into your Workplace Account Youth Members should log into their account and Parents/Carers should log into their own account. Details on how to do this are on page 15.	



Contingent Leader's Update

G'day Everyone

The amazing journey is nearly here, in only 18 days the first plane leaves for our adventure of a lifetime in Korea.

Over the past two months I have met each and every one of you either at a face-to-face O-Day or at the Online O-Day, this has been amazing – in four weekends we visited eight different cities and I flew over fifteen flights. It was an amazing time to see everyone's excited, smiling faces at the O-Days.

Please take time to review the O-day slides and to complete the Final Acceptance page in OLEMS – you MUST have this completed before you depart.

By now you should have all your Contingent Merchandise ready to go. I suggest that you try a practice pack (or two) of your bag, don't forget to clearly label all your items. Now is the time to get a friend to tie a friendship knot in your International Scarf, check out the fantastic video that Scott Romanis (from our Dream Patrol) has put together.

From previous experience, Australian merchandise is very popular at a World Jamboree, so ensure that you have lots of swap and giveaway items – they will be in high demand, especially the clip-on Koalas.

It is appropriate that as we depart for Korea that I remind each and everyone of you about Two Deep Leadership, this is especially important as we are relying on digital communications more and more. In all our interactions and communications can we please ensure that there are always at least two adults present. For our Youth members please

think before you send off the message to a Leader – add another Leader into the chat; and for all the Leaders/Rovers make sure that you never send a



message to a single Youth member.

As this is the last Newsletter before our departure, there are several important reminders to assist with your final preparation. It's also packed with information on emergency contact details, spending money and travel cards, and reminders on travel details. Please also refresh yourself with the all previous newsletters to ensure you're prepared for this adventure.

I would like to take this opportunity to thank my whole team that has worked tirelessly for the past 3 ½ years to ensure that you have a safe and enjoyable journey, without them none of us would be about to depart on this adventure of a lifetime – BRAVOOO

Overall I encourage you to try something new each day, eat different foods, meet new people, swap lots of stuff and make friends but above all have **FUN!**

I look forward to seeing you all in Seoul!

Yours in Scouting Stephen Smart

Contingent Contact Numbers

We now have established our Contingent Hotline Number.

Contingent Hotline +61 2 9545 6703

If you are dialling from Australia please just dial (02) 9545 6703.

Please listen to the options to get routed to the right member of the Contingent Management Team.

It will not be possible to speak directly with Contingent Members during the Jamboree. Participants scheduled for full day activities may not be contactable by the Contingent for several hours. The Contingent Management Team will do their best to pass any urgent messages to the Contingent Member concerned as soon as possible.

Contact from home to the Contingent Hotline should only be done in urgent situations.



If your belongings are labelled as suggested below, there's a good chance they will find their way back to you. This cannot be guaranteed but it will definitely help.

Make sure you label everything with your Name, Contingent and your Unit Number.

Initial.Surname_AUS_Unit Number (XX)-Patrol Number (X). For example, if your name is Milo Koala and you are in Unit 21 and Patrol 1, you would label everything with:

M.Koala_AUS_21-1

If you are a member of the IST or CMT, replace the Unit/Patrol number with IST or CMT:

M.Koala_AUS_IST

Please ensure you label everything you bring, especially if you want it back... For example: hat, sleeping bag, bags, clothes, crockery and cutlery, personal items, shoes, towels... the list goes on and on....

The Gear List can be found on page 14 of Newsletter 3b - please refer to this when packing. You may wish to consider also packing a dry bag (for use in the showers), power adaptor plug for Korea (The Type C plug (also called the Europlug) has two round pins. The pins are 4 to 4.8 mm wide with centres that are spaced 19 mm apart.)



Communication

As a reminder the Contingent will be using Workplace for the CMT to push messages and communications out to the Contingent. Workplace will also be used by your Patrol & Unit Leaders to communicate with you while we are on the ground. Make sure you have the Workplace App and Workplace Chat App installed on your device. Now is the time to practice.

For those back home, don't forget we will have 2 main sources of communication back down under.



Make sure you keep your eyes posted here as we will be sharing pics and updates as we go.

Uniform

When travelling to and from the Jamboree you are required to wear your Scout Uniform:

- Australian Scout Shirt (for your relevant section) including Australian
 Contingent WSJ2023 Name Bar, (which is to be worn on your pocket
 opening or scarf) and the Contingent Badge (sewn on the right hand side of
 your shirt) please remove all other event badges
- Beige or Stone Coloured Pants or Skirt in line with the Scouts Australia National Uniform Policy
- Scout Belt
- Suitable Shoes for Uniform
- Australian Scarf with Friendship Knot
- Akubra Hat

NOTE: You will also be required to wear Scout Uniform during the opening ceremony.



You are representing Scouts Australia, so ensure you leave the public with a good impression. As you may be travelling up to 24+ hours we suggest for the longer flights you may wish to change into comfortable long pants (tracksuit pants) and a t-shirt and then back into your uniform before landing. Please ensure you FOLD your uniform neatly and store it in the overhead lockers.

Hint: Carry a small roll-on deodorant in your hand luggage as you will not be able to shower for over 24 hours! (But remember you may need to pull it out to show airport security)

Summary Itinerary

July 25	The Advance Party Depart!!! - Seven members of your CMT depart to get things ready for your arrival into Seoul		
July 27	The Food House Team depart - this is the first of the larger groups to depart, 40+ IST start the long journey to ensure your meat pies and fairy bread are ready at the Australian Food House		
July 28	Things are starting to get serious - The first of our participants start their long journey to Seoul, 10 Youth from Rockhampton board the first of their FOUR flights to get to Seoul. Later in the day more people depart out of Sydney and Melbourne for Korea.		
July 29	476 members of our Contingent leave Australia.		
July 30	The last of the Contingent arrives in Seoul and we all start exploring Seoul		
July 31	Exploring Seoul - N Seoul Tower Contingent Gathering - Hongdai Experience ** Read more about these two Contingent Activities later in the Newsletter		
August 1	Contingent heads to Jamboree Site - A four hour bus journey, departing 1000 - Setup Camp site		
August 2 - August 11	JAMBOREE - Lots of New Faces - Lots to See and Do - Lots of Friends to meet - Lots of FUN - Lots of FUN		
August 12	Bus trip from Jamboree to Airport or Post Tour		
August 13	Main Contingent arrives home (Non-Post Tour)		
August 12 - August 14	Post Tour - Jeonju and surrounds - Rafting, Zip-lining, Bike Riding and Cultural Activities		
August 15	Post Tour - Lotte World		
August 16	Post Tour Departs Korea		
August 17	Post Tour Arrives Home		

Print Two Copies of this Page

Leave one copy for the folks who have to stay at home (so they can see what we are doing) and keep the other copy with your passport for completing security questions upon arrival in Korea.

Transport Update

All flights are now paid for and ticketed! This is your last chance to review your itinerary in OLEMS and let us know if you believe there is a mistake or you don't understand something. It will be too late to make any changes on the day of departure. We recommend you take a printed or digital copy of this with you while also leaving a copy with your family so they know your travel movements.

Flight Leaders have been appointed for all of our flights. On the large flights there will be deputies to help them. At each point of the journey they'll be checking to make sure they have everyone, advising what time to meet back, helping navigate airports, etc.

Check in Times

It is **extremely important** you check your flight times on OLEMS the day before your flight! Since booking our flights there have been multiple changes in departure times, some of them significant. If you are relying on the original flight times you will miss your flight.

If your first mode of transport is a bus you are required to check in with your bus/flight leader 45 minutes prior to the departure time listed on your itinerary at the Jolimont Tourist Centre,

Northbourne Ave, Civic, ACT. For the 2am departure on the 29th July please note the Centre will not be open please proceed to the back of the centre (via Morre St) where the buses pull in.

<u>If your first flight is domestic</u> you are required to check in with your flight leader <u>2 hours prior</u> to the departure time listed on your itinerary.

<u>If your first flight is international</u>, you are required to check in with your flight leader <u>3.5 hours prior</u> to the departure time listed on your itinerary.

On the day of departure your Flight Leader will be near the check-in area of the relevant airline to assist you with a smooth check-in process. Please do not line up to check in with the airline until directed by your flight leader. Remember some cities have separate international and domestic airports so make sure you go to the right one. You will not receive your e-ticket before leaving. All you will need to check in at the airport is your passport.

A very small number of people won't have a flight leader on their first leg due to small numbers of participants from your location. You will be contacted by email shortly to discuss travel arrangements in more detail. All youth members traveling without a flight leader will be met by an adult on arrival.



Missed Planes and Transport Issues

If you are late for your bus or plane **they will not** wait for you. This will be a huge inconvenience for us and at a huge cost to you!

If you do miss your flight or have any other major issues, contact the Transport Hotline on +61 2 9545 6703, Option 2, (if you are dialling from within Australia, please just dial 02 9545 6703 to assist you to resolve the matter as best we can. Note, alternative flights will be at your cost and it may be very difficult to reunite you with the Contingent!

The Transport Hotline (+61 2 9545 6703 and select **Option 2**) will operate 24/7 during the travel periods only, please listen to the options for the

team. This is mostly for use by the designated Flight Leaders so we can track large groups of people. As an individual, please only use this number if you have a unique travel problem (eg you will miss your flight). Please text this number as we are trying to keep the line clear. If we need to talk to you we'll call back. For now, the best contact remains via email.

Please ensure you stay alert whilst in transit and do not get separated from your flight group. At times, flight groups will join up for larger flights, and then split up for smaller flights. It will be easy to end up in the wrong place if you're just following the person in front of you instead of following instructions.

Meals in Transit

We have identified all the Contingent members who will be in an airport during a meal period and may require additional food to what the airlines will provide you. In order to provide maximum flexibility for individual tastes and dietary requirements we have decided to provide this in the form of a direct deposit (refund) direct to your bank account at the end of the Jamboree.

We will be adding an extra page to OLEMS which will show the amount of the funds we are refunding to your youth member and you will have to enter your bank account details to receive this. We will send out an email to all Contingent members when this page is available. Please ensure your youth member is aware the Contingent will not be providing meals for them while in transit between Australia and Seoul and they need to have money available to purchase food.

Arriving into Australia

Upon return to Australia, all youth members arriving into International terminals are to be met by parents/guardians in the **arrivals hall** (ie just after clearing Customs). All youth members arriving into domestic terminals are to be met parents/guardians **at the gate**.

Remember certain things can't be brought back into Australia, and heavy penalties apply for undeclared prohibited items. Please ensure your youth members are aware of this and understand they may be searched by Australia Border Force on arrival so it's very important they are honest on their customs declaration forms.

SmartTraveller

SmartTraveller is a website published by the Australian Government. It is a very important site for travellers as it has information about every country that an Australian can visit and even ones we cannot visit. Current SmartTraveller lists South Korea as a "Green - Exercise normal safety precautions". It is recommended you visit the site,

https://www.smartraveller.gov.au/ and read all the information that has been published regarding travel in South Korea.

Whilst it is not mandatory it is a good idea to subscribe to receive travel advice, this way if anything changes you will be emailed.



Independent Traveller Information

The following information is to re-confirm meeting and departure timings from the contingent.

Meeting the Contingent in Seoul

Independent Adults & Youth Members

Date: Saturday 29th July

Time: 11:30am

Place: Incheon Airport (ICN), Terminal 1 Arrivals Hall Letter "A"

Departing the Contingent

Independent Adults - IST ONLY

Date: Sunday 13th August

Time: 6.00pm

Place: Incheon Airport (ICN), Terminal 1 Departures.

** NB: There is no physical handover, you need to collect your passport Australian HQ on 11 August 2023, PRIOR to the Closing Ceremony **

Independent Youth Members

Date: Saturday 12th August

Time: 6pm

Place: Incheon Airport (ICN), Terminal 1 Departures,

near the QANTAS Check-In Counters





IST Update

You know we are getting close to the date now O-Days are done and all of the jobs have been allocated. The excitement builds more and more as our departure date draws near.

We have an amazing IST team who will be assisting the success of the Jamboree doing a vast range of important jobs across the Jamboree site.

If you do not know what your IST job is yet, please check your email dated 16th June, or check in your OLEMS.

We are aware that some of the job names are vague, and we have as much information as you do in this space.... by checking the IST catalogue. However, we do understand the Team Managers will be reaching out to you all, hopefully with an invitation to an on-line meeting - they will be able to give you further information at that time.

I understand not everyone will have gotten their first choice, and I further understand some did not get any of the submitted choices. Please have your meeting with your Team Manager and discuss job options within their portfolio. If for any reason you are unable to do any role within the team, please let me know, and we will try to address this, however as Stephen advised in his email, it would need to be a compelling reason. With over 7,000 IST members on site, it is a massive undertaking to swap roles around.

Please read and reread all of the Newsletters to ensure you are as up to date as you possibly can be. Complete your Safe from Harm online training before the event, so you do not have to waste time doing it once you are there.

I hope to be able to catch up with you all around the Jamboree site, but remember you are always welcome at the Australian Contingent Headquarters, whether you need something or some support, or just want to pop in for a chat and a chill. We would love for you to share your Jamboree stories with us.



Make the most of your Jamboree time -

- Schedule your days off with your IST
 Activity Team, and use that time to get out
 and have some fun with friends.
- Make sure you make time to catch up with your Australian Scouts at their campsite or around the tracks - like the food house area.
- Get out there and make new friends or catch up with old friends from Jamborees past.
- Most of all HAVE FUN!!!

I am looking forward to catching up with you all in Korea.

Marlene Haese Adult Support Manager

Safe From Harm Training (Adults Only)

As outlined at the O-Days and in a subsequent email, all Adults MUST complete their Safe From Harm Training (SFH) prior to arriving on the Jamboree Site. Failure to do this will result in a delay (of at least 3 hours) to entering the site. It is slightly disappointing that less than 50% of Adults have completed this training. Please login and do it NOW!

Remember that completed SFH Certificates need to be sent to <u>sfh@wsj2023.scouts.com.au</u> and you must have a paper copy on you when you arrive at the Jamboree site.

Australian Food House



The Australian Food House is an amazing opportunity to show the world some of our amazing food, drinks and culture. We are one of 25 countries in the Food House area serving traditional and cultural meals for the Scouts and visitors on site.

We are looking forward to seeing all the Australian Contingent in the Food House area throughout the event. Come and see us for a little taste from home or better still, bring a new friend to experience our Meat Pies, Vegemite, Fairy Bread and more..

The Food House Team is getting ready for a busy event. With Health Checks and Food Safety Training requirements before the opening ceremony. We are expecting to serve around 1200 meals each day.

Food House will be open for Lunch and Dinner from 10:00am to 10:00pm, 2-11 August (except Cultural Day, 6 August).



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Seoul Experience

Contingent Briefing - N Seoul Tower

We have allocated all the units to Hotels in Seoul. The table below lists your home for the pre-Jamboree Experience!

Unit Number	Hotel	Address	
Unit 01	Benikea Premier Hotel, Bernoui Seoul	229 Gyeongin-ro, Guro-gu, Seoul (Oryu-dong)	
Unit 02	Hotel Skypark Dongdaemun 1	335 Dongho-ro, Jung-gu, Seoul (Ojang-dong)	
Unit 03	Hotel Skypark Dongdaemun 1	335 Dongho-ro, Jung-gu, Seoul (Ojang-dong)	
Unit 04	Hotel Skypark Dongdaemun 1	335 Dongho-ro, Jung-gu, Seoul (Ojang-dong)	
Unit 05	Benikea Premier Hotel, Bernoui Seoul	229 Gyeongin-ro, Guro-gu, Seoul (Oryu-dong)	
Unit 06	Toyoko Inn, Seoul Yeongdeungpo	293 Singil-ro, Yeongdeungpo-gu, Seoul (Yeongdeungpodong 1 ga)	
Unit 07	Hotel Skypark Kingstown Dongdaemun	20 Jangchungdan-ro 13 gil, Jung-gu, Seoul (Euljiro 6 ga)	
Unit 08	Benikea Premier Hotel, Bernoui Seoul	229 Gyeongin-ro, Guro-gu, Seoul (Oryu-dong)	
Unit 09	Toyoko Inn, Seoul Yeongdeungpo	293 Singil-ro, Yeongdeungpo-gu, Seoul (Yeongdeungpodong 1 ga)	
Unit 10	Benikea Premier Hotel, Bernoui Seoul	229 Gyeongin-ro, Guro-gu, Seoul (Oryu-dong)	
Unit 11	Hotel Skypark Kingstown Dongdaemun	20 Jangchungdan-ro 13 gil, Jung-gu, Seoul (Euljiro 6 ga)	
Unit 12	Benikea Premier Hotel, Bernoui Seoul	229 Gyeongin-ro, Guro-gu, Seoul (Oryu-dong)	
Unit 13	Benikea Premier Hotel, Bernoui Seoul	229 Gyeongin-ro, Guro-gu, Seoul (Oryu-dong)	
Unit 14	Benikea Premier Hotel, Bernoui Seoul	229 Gyeongin-ro, Guro-gu, Seoul (Oryu-dong)	
Unit 15	Hotel Skypark Kingstown Dongdaemun	20 Jangchungdan-ro 13 gil, Jung-gu, Seoul (Euljiro 6 ga)	
Unit 16	Benikea Premier Hotel, Bernoui Seoul	229 Gyeongin-ro, Guro-gu, Seoul (Oryu-dong)	
Unit 17	Benikea Premier Hotel, Bernoui Seoul	229 Gyeongin-ro, Guro-gu, Seoul (Oryu-dong)	
Unit 18	Best Western Premier Gangnam Hotel	139 Bongeunsa-ro, Gangnam-gu, Seoul (Nonhyeon-dong)	
Unit 19	Benikea Premier Hotel Bernoui Seoul	229 Gyeongin-ro, Guro-gu, Seoul (Oryu-dong)	
Unit 20	Benikea Premier Hotel Bernoui Seoul	229 Gyeongin-ro, Guro-gu, Seoul (Oryu-dong)	



Your Time in Seoul

You've got 2 full days to explore the capital of South Korea as a Patrol, please review Newsletter #4 for information about the 48 hour Discover Seoul pass and things to do in Seoul. Having said this there are two compulsory activities you and your Patrol need to attend. The first is a quick Briefing/Welcome and the second is the opportunity to visit the nightlife centre of Seoul!

Contingent Briefing - N Seoul Tower

On July 31st, we're asking the entire contingent (excluding IST) to please go to N Seoul Tower by 1pm for a Contingent meet up. We'll have a briefing as a Contingent and welcome you all to the country. This will be a great opportunity to find all your friends from around Australia and say hello, take some photos (including the Contingent Photo) and chat before dispersing back into Seoul.

Seoul Hongdae Experience

Seoul is HUGE! There is SO much to do and we know you're going to have an amazing experience. We wanted to give you the opportunity to make the most of the city, so we've decided to set the **curfew on a regular night at no later than 9:00pm**. This is the time that you will need to be back at your hotel, not the time that you need to be in bed!

HOWEVER, for July 31st, we're asking everyone to go to Hongdae from 6pm. You're welcome to leave after 7pm, however the curfew for this night will be at 10pm. This way you can enjoy the best part of Seoul's nightlife and can experience some of the awesome food in the area. Closer to the event, we will release a map outlining the area you can be in during the night.

If you and your patrol do <u>not</u> wish to stay out late on any night, that's OK! You're more than welcome to head back to your hotels whenever you see fit. Just make sure to check-in with your hotel manager.

Public Safety Alert Messages

Korea will widely send out public safety alerts sometimes. These are to alert the public of safety issues (eg pollution or natural disasters) or of missing people (such as below). As they all come in Korean, we found the best way to translate them was to scan someone else's phone with Google translate or similar. They can also be turned off via your phone's settings.



Health and Welfare Information

In May we provided updated dietary, allergy and medication information to all caterers, airlines etc. It's still really important you keep this information up to date in OLEMS. If you do make changes please email Matt Ferris at matt.ferris@wsj2023.scouts.com.au to let us know as we need to pass the information on to all the caterers etc.

A final reminder to ensure you pack your medication and enough of it for the duration of the trip! Make sure you've got some in your day pack for easy access. If you're an epi-pen carrier, please ensure you bring it with you on the aircraft.

Fatigue Management

A World Jamboree is an intense experience – 3+ weeks of fun, excitement and challenges. Many of our team will be more active than normal. Add to this mix a changed sleep pattern (ok, most likely less sleep!) and you've got a recipe for significant fatigue risks.

This note isn't about pretending we can avoid fatigue, rather it's to help our adults recognise the signs and propose some strategies for dealing with it. Fatigue isn't just an 'adult' problem of course, whilst this document isn't written for our youth members to read, it's intended to assist the adults (supervising them in campsites, assisting them with activities, etc.) to assist our youth in managing their own fatigue too.

What is Fatigue?

Fatigue is physical and/or mental exhaustion that can be triggered by stress, medication, overwork, or mental or physical illness. Symptoms of fatigue vary but may include blurred vision, nausea, difficulty keeping eyes open, head nodding, drowsy feeling, irritability, micro sleeps and still feeling tired after sleep. You probably recognise at least some of these symptoms!

The effects of fatigue include:

- slowed reaction time
- poor coordination
- poor concentration
- poor communication
- irritability
- high error rates
- reduced vigilance
- reduced judgment and decision-making ability

Hopefully you note that symptoms like reduced vigilance, poor decision making and irritability aren't desirable when looking after a large group of youth! And once you're a little bit grumpy, it doesn't take much to make you more grumpy - and it's a bit of a downwards spiral from there!

Reducing the Risk of Fatigue

The only long-term effective strategy to eliminate fatigue is sleep. Adults generally require 7 hours of sleep daily but this varies for each person. Even if you're used to running on 5 hours a night, this gets harder if you're doing twice as much physical activity in hot weather! Sleep deprivation has been likened to the effects of alcohol - being awake for 17 hours is equivalent to having a blood alcohol level of 0.05.

Rest Prior to Jamboree

Jamborees are demanding environments and it does not help if you start a Jamboree with nothing left in the battery. Prior to leaving Australia, please try to gain additional rest. If you're fatigued when the setup starts even little setbacks will feel like a major drama!

During the Pre-Tour

This is of course an exciting time – in a new country, meeting lots of new people, etc. – but tired from a long journey... and then the jet lag kicks in! Make sure you & your youth members get plenty of rest opportunities (preferably at night to help their body clock adjust) during this part of the trip.

During the Jamboree

Firstly, and probably most importantly, we need to share the workload. Each adult should be rostered off for two days during the Jamboree. Please use these days off for rest and to allow for additional sleep in. In Unit lines establish duty rosters so not all leaders are required to wake up early and stay up late every night. Try to establish strong & trusted working relationships, so if your mate is recognising the signs of fatigue (eg you're about to go off the deep end at the Scout who's lost their ID tag for the 3rd time), they can pull you aside. A few other tips:

- Ensure you take adequate and regular meal breaks.
- Take 'power naps' when appropriate, for example during lunch breaks (under a tree),

- on the bus (to and from an activity) or while at dull meetings with the Contingent Leader.
- Make use of transport (eg shuttle buses) and avoid driving after working long hours.
- If you, or a workmate, are suffering from fatigue, the best immediate course of action is to rest and, if possible, sleep. If you find fatigue is an ongoing issue, please discuss this with your line supervisor or Contingent contact to establish specific management arrangements.

After the Jamboree

There's some great sleep opportunities on buses and planes as we move from the site to Incheon/ Post tour, and then home, so take advantage of this!

It is recommended members are collected from airports or pick-up locations following WSJ2023 and do not drive home. From personal experience, even a 30-minute drive at the end of a Jamboree can really be a struggle!

Independent Travellers

Please don't plan on being the driver for a long road trip immediately after the Jamboree.

Driving whilst fatigued increases the risk of having a micro sleep and losing control of the vehicle. We strongly recommend staying locally for the first night and getting a great sleep.



How to Access Workplace

As a contingent we will be using Workplace more frequently to provide key updates and information about the Jamboree. If you haven't set up your Workplace account yet, then now is a great time to do so.

workplace

Don't miss out on hearing about exciting updates (e.g. which Jamboree Unit you are in) because you haven't set up your account.

Every Contingent Member and your Parent/Carer (if you are a Youth Member) now have access to Workplace. You can login today by heading to scoutsaustralia.workplace.com and using the details below.

Everyone has been issued with a unique Google login address nnnnn@member.wsj2023.scouts.com.au (where nnnnn is your ID Number of your WSJ2023 Application).

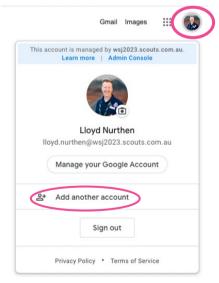
Parent/s or carer of youth members have also been issued with an account and this will be in the format of nnnnn@parent.wsj2023.scouts.com.au. Parents are encouraged to download the app and use their allocated login only. This allows us to separate messages directly to Parents or Youth Members with confidence, so we know the message is reaching the correct person. For example, it is not helpful sending an urgent reminder to Youth Members about activities during the event if the Parent is receiving the message back in Australia!

The initial password for both the Contingent Member and Parent/Carer Account is in the format of your Branch as selected in your Application, a dot . and your Scout Membership Number (not your WSJ ID number).

For example **NSW.1234345** - you will be asked to change this on your first login.

Please note your Initial Password is Case Sensitive. For example, if you are from Victoria or Queensland, the initial part of your password will be Vic or Qld respectively.

We have received a lot of queries about people getting an error saying app_not_configured_for_user this may be the case if you already have another Google Account. Please go to google.com and click on your profile image/initial at the top right and click add another account. This is where you can enter your WSJ2023 Username and you will then be logged in.



Please then go back to scoutsaustralia.workplace.com and enter the Username again and you will be able to choose your WSJ2023 account, which will then put you into Workplace. If you are getting the same error on your mobile phone, please go to the browser and follow the same instructions.

If you have any questions, or issues with setting up your account, please email us at workplace@wsj2023.scouts.com.au