



SCOUTS AUSTRALIA - ROLE DESCRIPTION

Operations Lead

Role Title	Operations Lead
Business Unit	Contingent Management Team – 24th Aotearoa New Zealand Jamboree
Reports to	Contingent Leader – 24th Aotearoa New Zealand Jamboree
Role Level	Uniform Role, Volunteer
Appointment	The appointment is for a fixed term up to February 2027

Scouts Australia is a Child Safe organisation. Scouts Australia is inclusive of all, regardless of gender, sexuality, race, religion, or abilities and does not tolerate any form of harm, abuse, or neglect.

OBJECTIVE

The aim of Scouting is to encourage the spiritual, physical, intellectual, emotional, social and character development of young people to enable them to become resilient, self-confident and responsible citizens.

This is achieved through an active, adventure-based program, which develops initiative, teamwork and leadership skills so young Australians can attain their full potential, both as individuals and members of their local, national and international communities.


Scouting is the largest non-formal educational youth organisation in the World with over 50 million members. In Australia, Scouting has a membership of approximately 70,000, of which approximately 50,000 are youth members or young adults with the remainder being older adults supporting the delivery of the program.

ROLE OBJECTIVE

The Australian Contingent is seeking to build a team of talented, dedicated, and enthusiastic Scouting people to lead the participation of Australian Scouts in the 24th [Aotearoa](#) New Zealand Jamboree.

As Operations Lead, you will be part of the Contingent Management Team and work across the team to plan an outstanding international experience for Scouts from across the country. You'll lead the transport and logistics functions for the Australian Contingent. This will include oversight of the Operations Team, booking and coordination of air and ground transport, booking and coordination of accommodation, and coordination of Contingent equipment.

This is a co-leadership position. Our team will include two Operations Leads: a young adult looking to develop their skills in International Scouting, supported by a skilled operator. This structure is intended to develop a pipeline of leaders for future Scouts Australia International Contingents. This position is available to a young adult or an experienced supporting adult. As the Operations Lead, you will report directly to the Contingent Leader. Depending on the size of the Contingent, you may have team members reporting to you in this role.



The Contingent Leader and Deputy Contingent Leader will support you to grow into this role over the next 18 months.

KEY STAKEHOLDERS

- Contingent members (youth and adults)
- 24th [Aotearoa](#) New Zealand Jamboree Organising Committee
- Parents and carers of youth members
- International Team Members
- Contingent Management Team
- National Support Team

ROLE RESPONSIBILITIES

Planning and coordination of ground and air transport for the Contingent

- Book ground and air transport to support the requirements of the Contingent.
- Monitor transport operations on the ground and resolve issues as necessary.
- Develop and execute plans to effectively communicate transport arrangements to Contingent members.
- Ensure transport expenditure is in line with approved budget allocations.

Planning and coordination of equipment for the Contingent

- Organise equipment required to support the requirements of the Contingent.
- Ensure equipment expenditure is in line with approved budget allocations.

Planning and coordination of accommodation for the Contingent

- Book accommodation to support the requirements of the Contingent.
- Ensure accommodation expenditure is in line with approved budget allocations.

Working with others

- Work with teams in resolving issues and escalate to the Contingent Executive as required.
- Actively engage in all meetings of the Contingent Management Team.
- Collaborate with other Contingent Management Team members on operations matters.
- Clearly communicate with all members of the Contingent Management Team, and Contingent members.
- Be a mentor and example to all members attending



KEY SELECTION CRITERIA/PERSONAL REQUIREMENTS

Essential

- Demonstrated ability in transport, logistics or operations, either professionally or at past Scouting events. Understanding of the aviation industry and associated booking processes would be advantageous.
- Have excellent IT skills, including the ability to use the Microsoft Office 365 package, online registration systems, and complex spreadsheets.
- Capable of working to tight and evolving deadlines.
- Ability to work as a member of a diverse team that includes young people.
- Self-driven, with an ability to work collaboratively.
- Prepared to accept individual ownership/accountability.
- Ability to operate professionally, with integrity and due respect for confidentiality.
- Have excellent IT skills, including the ability to use the Microsoft Office 365 package, online registration systems, and complex spreadsheets.
- Must have a sound understanding of Safe from Harm in accordance with Scouts Australia Child Safety Policy including principles, standards, and procedures.

Desirable

- Sound knowledge and understanding of the Scouts Australia program.
- Experience as a participant or supporting adult to a major Scouting event within Australia or overseas.
- Experience in international travel, ideally leading groups, is highly regarded.

Personal Attributes

- Comfortable in being challenged and responding to challenges
- Willingness to learn and support development of others.
- Perceived as humble and down to earth.
- Aspire to make the Australia Contingent as youth led as your local Scout Unit.
- Love problem-solving and stretching yourself.
- Have fantastic attention to detail and excellent communication skills.
- Ability to build relationships and trust within the Contingent Management Team and across the broader Australian Contingent with youth participants and supporting adults.

You will be required to commit a significant amount of time for this role. For the remainder of 2025, expect about 2-3 hours a week as we set up the Contingent Management Team and prepare to open applications. During 2026, you should expect around 5-8+ hours a week as we work together to finalise arrangements for our New Zealand adventure.

Applicants should ensure they have the flexibility in their time to be able to accommodate this significant contribution considering their work and study requirements. They should be available during the lead up to and the full duration of the event including the pre and post tours.

This is a volunteer role open only to Youth and Adult members of Scouts Australia. This role is also required to undergo a probationary period of 6 months to assess suitability to the position.